

## Case Study

### Stats NZ



#### BACKGROUND

Stats NZ is a government agency that aims to change lives by unleashing the power of data, significantly increasing its value to decision-makers.

#### THE CHALLENGE

Selected to lead the first implementation of the CIGA (Christchurch Integrated Government Accommodation Programme) initiative, a key theme within Stats NZ's strategy was the creation of a mobile integrated environment, enabling staff to work in different locations, unencumbered by the office space.

#### THE SOLUTION

An integrated solution of Shared Services allows Stats NZ to solve critical problems including:

- Accurate cost allocation
- Identity management
- Information security
- Overall regulatory compliance

#### WHY RICOH?

"We had a vision for positive change. We were able to find the partners with the technology and capability to help us turn it into a reality," says Chris Buxton, Chief Digital Officer.

**We worked closely with Ricoh to co-design a solution. Not only was it quite complex from a technical perspective, but also a significant change for government sector.**

*Chris Buxton, Chief Digital Officer  
Stats NZ*

#### BENEFITS

- **Flexibility of work**  
Creating a mobile work environment allows Stats NZ employees to work in any of their locations, with the same access to resources regardless of where they are.
- **Integrated work environment**  
"Any of the nine agencies can consume services, including secure 'Follow Me' printing from any of the buildings connected to shared services," says Chris Buxton.
- **Peace of mind**  
"We had to move 120 people into a new office space and we were able to achieve that with the flexible infrastructure and the support of Ricoh."
- **Trusted and reliable service**  
"We've also seen tangible benefits across our business as well," says Buxton. "Solutions like the secure printing from Ricoh gives us confidence that we can then focus our time and efforts on our business, to our customers."
- **Tangible outcomes**  
Stats NZ has experienced a 15 per cent reduction in print volume, with 864,000 fewer pages printed annually. This has led to a yearly saving of \$39,168.

**Stats NZ**  
Tauranga Aotearoa