

## Case Study

### MOTAT



#### BACKGROUND

MOTAT (Museum of Transport and Technology) is a museum experience based in Auckland who aim to inspire the innovators of tomorrow through past, present and future technology.

#### THE CHALLENGE

With over a quarter of a million visitors each year, MOTAT requires a technology strategy that engages and enables staff as well as pushing technology out there for visitors to benefit from.

#### THE SOLUTION

Ricoh provided MOTAT with a suite of managed IT services and hardware procurement, including:

- Reactive and proactive services
- Two Interactive Whiteboards
- Over 100 HP laptop, desktop and tablet devices
- Two DL380 Gen 9 servers

#### WHY RICOH?

"Over the two and a half years that I've been here we've seen huge improvements and a lot of that is down to me being able to have good discussions with Ricoh managers and they've understood my vision," says Neil Clarke, ICT Manager, MOTAT

With the service that Ricoh gives us, we at MOTAT actually do have a quality overall solution.

Neil Clarke, ICT Manager  
MOTAT

#### BENEFITS

- **Employee mobility**  
Strong networks and mobile devices allow staff to take their work on the go, supported by a robust wi-fi network across both main sites.
- **Quality technology**  
Ricoh's hardware procurement means that MOTAT now has access to a range of devices, both in the office and on-the-go, providing educators with a improved means of engaging with exhibits and visitors across both sites.
- **Collection management**  
Ricoh servers help MOTAT manage their extensive collection of records that not only require storage, both physically and digitally, but the ability to extract and make use of data.
- **Interactive Whiteboards**  
MOTAT is comprised of three separate sites, connected by one network, with Interactive Whiteboards providing a quick and effective means of inter-site collaboration.
- **3D Printing**  
"3D printing was brought in to MOTAT to show the future of technology development, we took it on basically to demystify and show people what can be done," says Gavin Mbali, Senior Host, MOTAT

